PaymentBrief

Payment investigation evidence sheet

Blank worksheet | Prepared 8 October 2026 | Print or save locally

Use this to organise what you know before asking your bank to investigate a payment.
Complete only fields available to you. A reference or Tracker status is not proof of beneficiary credit.
Bank data and message access vary; your bank must confirm the actual payment outcome.

01 Payment and reference details - if available

UETR (bank confirmation or Tracker)

Bank instruction / sender reference

Amount and currency recorded by bank

Value date recorded by bank

Debtor agent identifier

Creditor agent identifier

02 Observed status - record the source and time

Last available gpi Tracker status

Status timestamp and time zone

Last Tracker-updating correspondent BIC

Separate pacs.002 rejection, if known

Where did this information come from (bank message, Tracker view, other)?

03 Keep credit and return evidence separate

Beneficiary credit evidence / source

Credit confirmation timestamp, if any

Linked return evidence / reference

pacs.004 or other return status, if known

04 Precise question for the bank

Ask for the Tracker history tied to the UETR, any rejection, and whether beneficiary credit or a linked return is evidenced. For a recall, ask about camt.056 and any camt.029 response.

Context and limits

MT103 / pacs.008 field mapping and Bank Enquiry Checklist

UETR / gpi tracing runbook

This sheet is not bank confirmation. Share payment details only through the bank's approved secure channel.

PaymentBrief does not receive or store this worksheet. Source details and current limits are in the linked guides.